



Entity Solutions Wins Prestigious Service Award for the Second Time

Melbourne, 25 November 2009 - For the second year running, Entity Solutions has been named the winner of the Australian Service Excellence Award (VIC) for 2009 by the Customer Service Institute of Australia (CSIA).

The awards were heralded by the Prime Minister, the Honourable Kevin Rudd MP, as "showcasing organisations and individuals that have demonstrated excellence in the realm of customer service" and playing "an important role in promoting the highest standards of professionalism and responsiveness within the Australian business community".

The winners were chosen from a field of Australia's top and most successful customer service organisations including CitiPower, Powercor Australia Limited, Vodafone, Westnet, Nokia Care, Maxxia, iiNet, Compuware, Uecomm, NSW Police Force, City of Stirling, Ergon Energy, BT Financial Group, Virgin Blue Airlines, Country Energy, Monash Sport, and Railcorp, among many others.

Servicing Australia nationally with offices in Melbourne, Sydney, Brisbane and Perth, Entity Solutions is a leading professional engagement services company which provides the corporate engagement structure through which contractors (Independent Professionals/IPros) engage with and is engaged by the business sector on both fixed terms or on a project-to-project basis.

"It is with great pride we accept this award for the second time in two years. We knew from the outset that our success would hinge on our ability to provide exceptional service to what we considered a poorly serviced professional contracting market. We feel we are achieving this goal, and recognition such as this award further motivates us. I wish to thank the CSIA for the fine work they undertake in this area," said Matthew Franceschini, CEO, Entity Solutions.

About Entity Solutions www.entitysolutions.com.au

Servicing Australia nationally with offices in Melbourne, Sydney, Brisbane and Perth, Entity Solutions is the leading multi award winning Professional Engagement Services organisation. This means we provide the corporate engagement structure through which Contractors (Independent Professionals/IPros) engage with and are engaged by the business sector, most commonly for fixed terms or on a project-to-project basis.

By utilising our services, IPros and the organisations engaging them gain a risk free, efficient and compliant relationship with no administrative burden. This provides flexibility and control for all stakeholders to a fixed term, project based relationship, leaving all parties to focus on what they do best. This is achieved through five distinct business units:

- Entity Enterprise IPro lifecycle management for corporations;
- Entity Engagement IPro engagement solutions for organisations;
- Entity Management IPro engagement solutions for individuals;
- Entity Migration individual and corporate migration solutions;
- Entity Backoffice financial and payroll services for organisations.